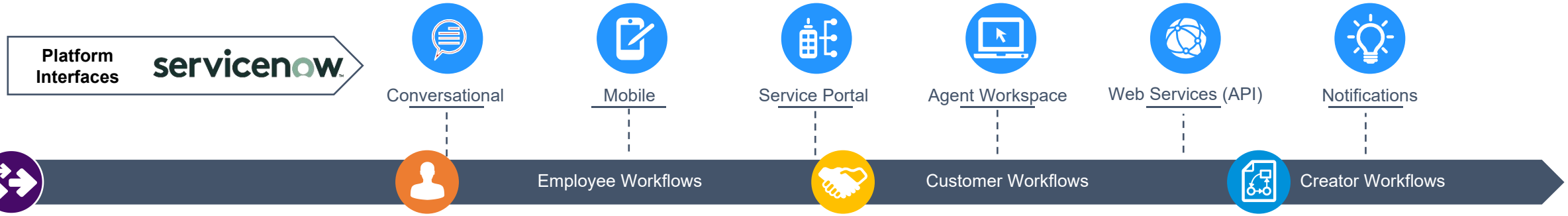
SERVICENOW CAPABILITIES

aaludra
Fueling App Excellence



IT Service Mgmt. (ITSM)	IT Operation Mgmt. (ITOM)	IT Asset Mgmt. (ITAM)	IT Business Mgmt. (ITBM)	DevOps	Security Operations (SecOps)	Integrated Risk Mgmt. (IRM)	HR Service Delivery (HRSD)	Safe Workplace	Workplace Service Delivery	Customer Service Mgmt. (CSM)	Field Service Mgmt.	App Engine	Integration Hub
Change Mgmt.	Agent Client Collector	Cloud Spend Dashboard	Demand Mgmt.	DevOps Change Automation	Configuration Compliance	Audit Mgmt.	Employee Document Mgmt.	Contact Tracing	Workplace Case Mgmt.	Communities	Cost Mgmt.	Delegated Development	Integration Steps
Incident Mgmt.	Cloud Insights	Hardware Asset Mgmt.	Innovation Mgmt.	DevOps Insights & Analytics	Security Incident Response	Business Continuity Mgmt.	Employee Service Center	Employee Health Screening	Workplace Reservation	Customer Case Mgmt.	Dynamic Scheduling and Dispatch	Guided App Creator	Pre-built Spokes
Problem Mgmt.	Cloud Provisioning & Governance	SaaS License Mgmt.	Project & Portfolio Mgmt.	Continuous Compliance	Threat Intelligence	Operational Risk Mgmt.	Enterprise Onboarding & Transitions	Safe Workplace Dashboard		Customer Data Mgmt.	Field Service Contractor Mgmt.	Mobile Studio	
Request Mgmt.	Discovery	Software Asset Mgmt.	Agile Development	Value Stream Mgmt.	Vulnerability Response	Policy and Compliance Mgmt.	HR Case Mgmt.	Workplace PPE Inventory Mgmt.		Industry Data Model	Inventory Mgmt.	Studio	
Asset Mgmt.	Event Mgmt.	Software Spend Detection	Resource Mgmt.		Vulnerability Solution Mgmt.	Risk Mgmt.		Workplace Safety Mgmt.		Omni-channel	Planned Maintenance	Team Development	
Virtual Agent	Log Analytics		Scrum & Scaled Agile Framework			Vendor Risk Mgmt.		Employee Travel Safety		Proactive Customer Service Operations			
More…	Service Mapping		Timecards							Procurement Service Management			
CMDB										Financial Service Operations			
										Legal Service Delivery			

Our Offerings

- Implementation Services
- Integration Services
- Build Custom Workflows/Apps
- Managed Services
- Consulting Services
- Upgradation Service